**Securities Code: 7157** 

**TSE Mothers** 



Presentation
Material for
Investors
Third Quarter
for Fiscal 2021

LIFENET INSURANCE COMPANY February 10, 2022

### LIFENET is...





## Comprehensible Cost-Competitive Convenient

- Remembering the original purpose of life insurance – mutual support
- Helping our customers embrace life more fully

## Overview of Cumulative 3Q for Fiscal 2021



Annualized premium<sup>1</sup> of policies-in-force

20,862 million yen

(111.5% vs. end of FY2020)

**EEV**<sup>2</sup> (European Embedded Value)

114,068 million yen

(119.9% vs. end of FY2020)

Annualized premium<sup>1</sup> of new business

3,107 million yen (Y-on-Y 100.5%)

Adjusted incremental EV<sup>3</sup>

5,027 million yen (Y-on-Y 81.1%)

#### **Notable Achievements**

- Awarded top ratings in HDI Benchmarking for our contact center and website<sup>4</sup>
- Launched new sustainability page on IR website

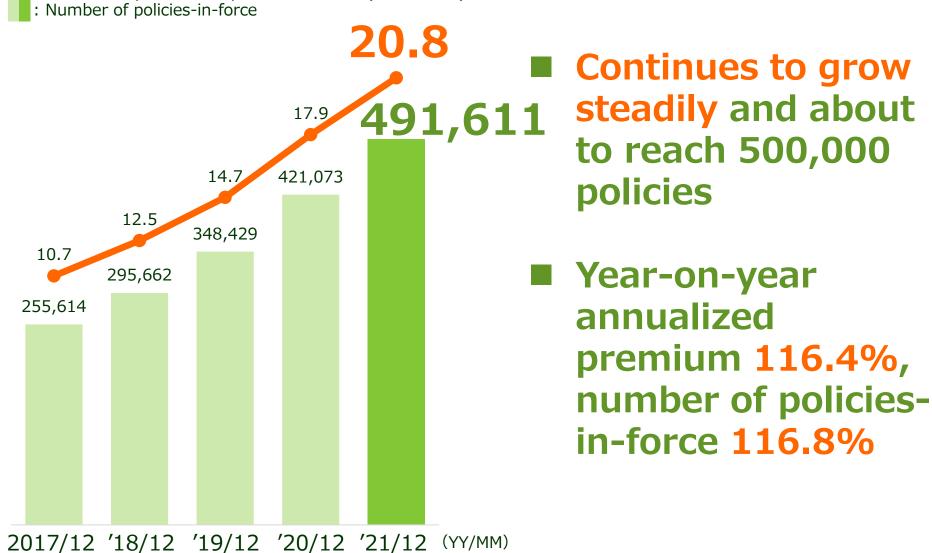


- 1. The amount of money equivalent to what is to be paid to have the insurance coverage for one year. All payments are monthly installments, thus the annualized premium is calculated as multiplying the monthly premium by 12 months.
- 2. EEV as of December 31, 2021 is calculated applying the same operating assumptions as those used for September 30, 2021, and has not been reviewed by third-party specialists.
- 3. Adjusted incremental EV consisted of components adequately reflecting our business growth for fiscal 2021, see page 13 and 37 for details.
- 4. 2021 HDI Benchmarking (Life Insurance Industry) by HDI-Japan

## Annualized Premium / Number of Policies-in-Force



: Annualized premium of policies-in-force<sup>1</sup> (JPY billions)



<sup>1.</sup> The amount of money equivalent to what is to be paid to have the insurance coverage for one year. All payments are monthly installments, thus the annualized premium is calculated as multiplying the monthly premium by 12 months.

## **Changing Factors of Policies-in-Force**



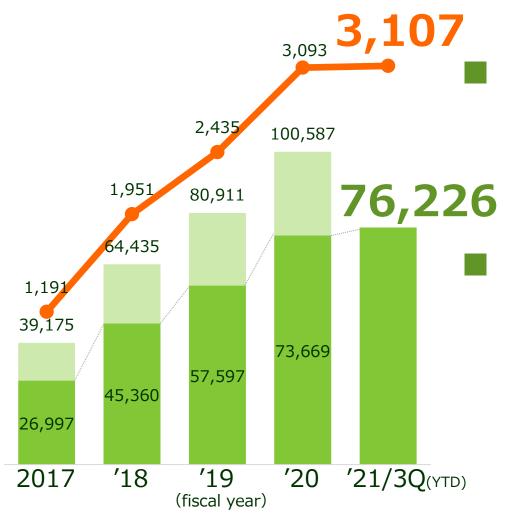
		FY2020/3Q (YTD)	FY2021/3Q (YTD)
Number of policies-in-force (BOP)		365,171	439,945
+) Number of new business		73,669	76,226
<ul> <li>Decreased number of policies<sup>1</sup></li> </ul>		(17,767)	(24,560)
	Non-recurring record of lapsed policies*	_	(633)
Number of policies-in-force (EOP)		421,073	491,611

<sup>\*\*</sup>Lifenet has extended grace period for insurance premium payment as one of the special measures in the COVID-19 pandemic. Decreased number of policies includes the impact of extended policies that were recorded as lapsed policies in a lump sum.

## Annualized Premium / Number of New Business



- : Annualized premium of new business¹ (First 9 months of fiscal year, JPY millions)
- : Number of new business (fiscal year)
- : Number of new business (First 9 months of fiscal year)



Remained at FY2020 level despite a temporary regression

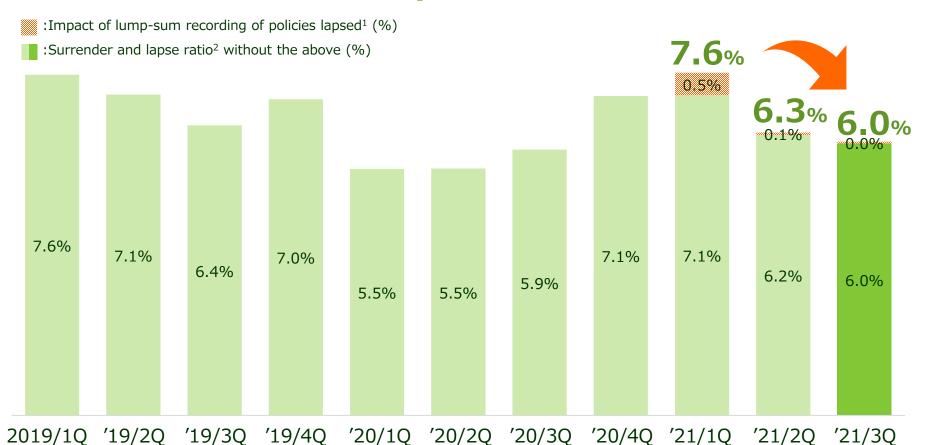
Year-on-year annualized premium 100.5%, number of new business 103.5%

<sup>1.</sup> The amount of money equivalent to what is to be paid to have the insurance coverage for one year. All payments are monthly installments, thus the annualized premium is calculated as multiplying the monthly premium by 12 months.

## [Ref.] Surrender and Lapse Ratio (Quarter)



## Recovered to previous level and contributing to net increase in policies-in-force



(fiscal year)

<sup>1.</sup> Lifenet has extended grace period for insurance premium payment as one of the special measures in the COVID-19 pandemic. Surrender and lapse ratio includes the impact of extended policies that were recorded as lapsed policies in a lump sum.

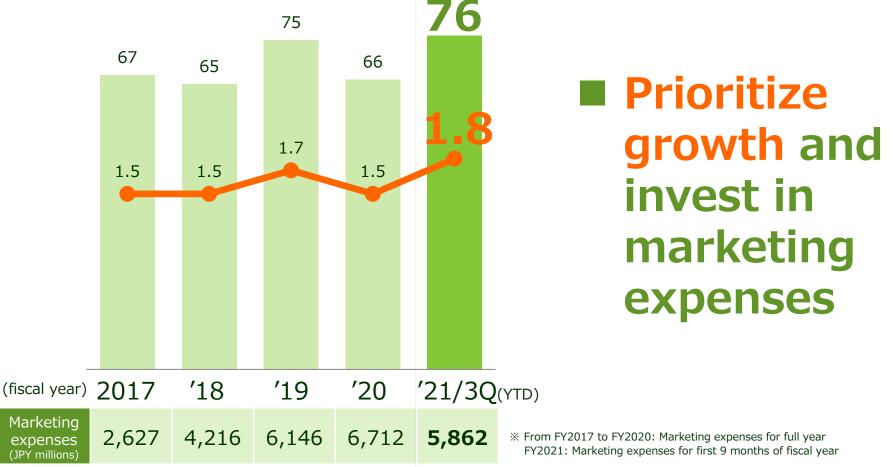
<sup>2.</sup> The surrender and lapse ratio is the annual equivalent of the monthly number of policies surrendered and/or lapsed divided by the monthly average number of policies-in-force.

## **Marketing Efficiency**



: Marketing expenses per new business (JPY thousands)

: Marketing expenses / Annualized premium of new business<sup>1</sup>

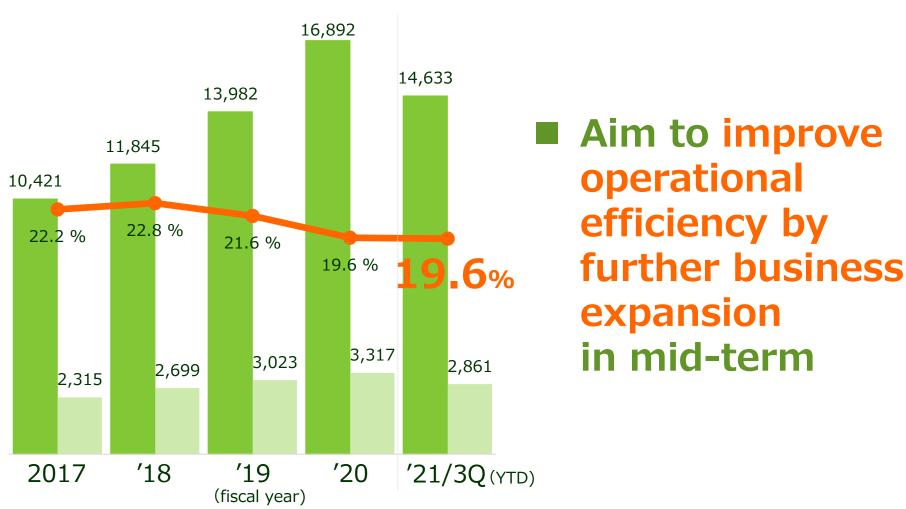


<sup>1.</sup> The amount of money equivalent to what is to be paid to have the insurance coverage for one year. All payments are monthly installments, thus the annualized premium is calculated as multiplying the monthly premium by 12 months.

## **Operating Expenses Ratio**



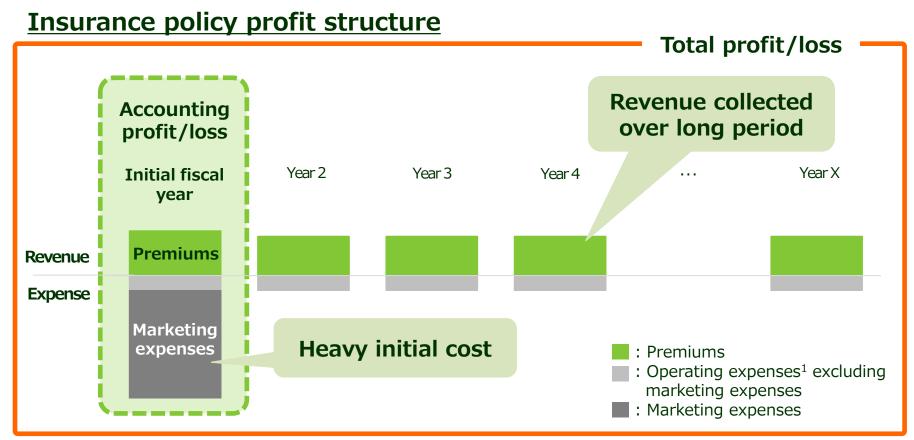
- : Operating expenses ratio¹ (%)
- : Insurance premiums (JPY millions)
- Operating expenses excl. marketing expenses (JPY millions)



## Profit Structure under Current Statutory Accounting



Time lag is caused between the recognition of costs and revenue as marketing expenses is recognized at the time of acquisition, and revenue is collected gradually over a long period.



## **Adjusted Profit**



### Steadily increased adjusted profit generated from policies-in-force

The method for calculating adjusted profit

Adjusted profit = i ) Ordinary profit (loss) + ii ) Marketing expenses

- iii ) Impact of modified co-insurance

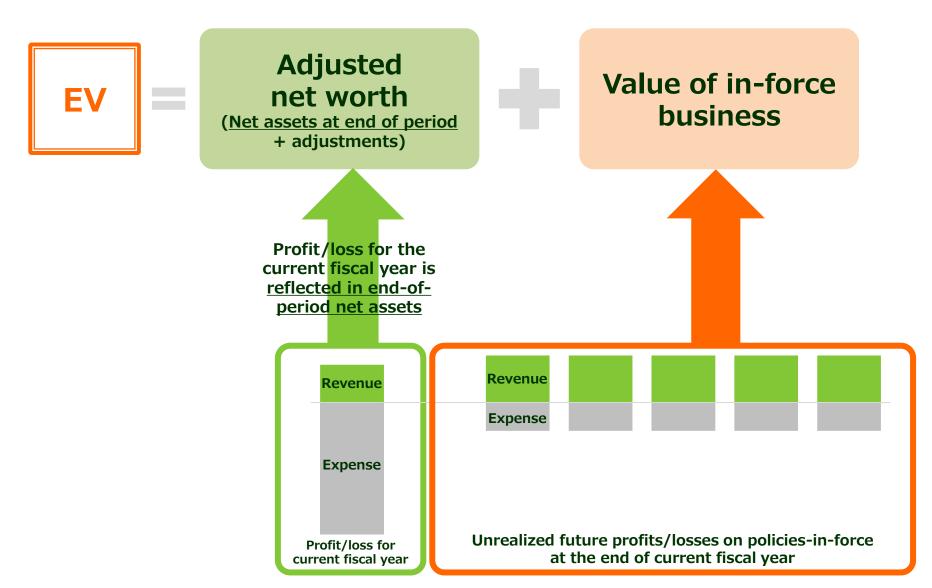
±iv) Adjustment based on standard policy reserves<sup>1</sup>

JPY millions / fiscal year	2017	2018	2019	2020	2021/3Q (YTD)
i ) Ordinary profit (loss)	(197)	(1,719)	(2,382)	(3,089)	(1,948)
ii ) Marketing expenses	2,627	4,216	6,146	6,712	5,862
iii ) Modified co-insurance	_	_	(1,526)	(804)	(1,037)
iv) Adjustment	319	347	546	739	448
Adjusted profit	2,748	2,844	2,784	3,558	3,325

<sup>1.</sup> The amount of the adjustment to the policy reserve provision is the adjustment calculated by excluding the provision for contingency reserves and adjusting for the switch in method for calculating the provision from the Zillmer method to provision based on the standard policy reserves.

## Structure of Embedded Value

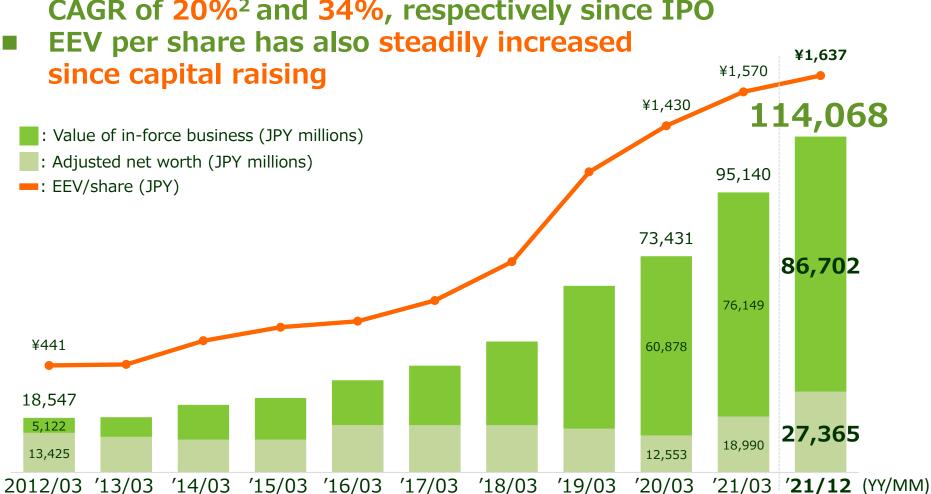




## Strong EEV<sup>1</sup> Growth



■ EEV and value of in-force business have been growing at a CAGR of 20%² and 34%, respectively since IPO



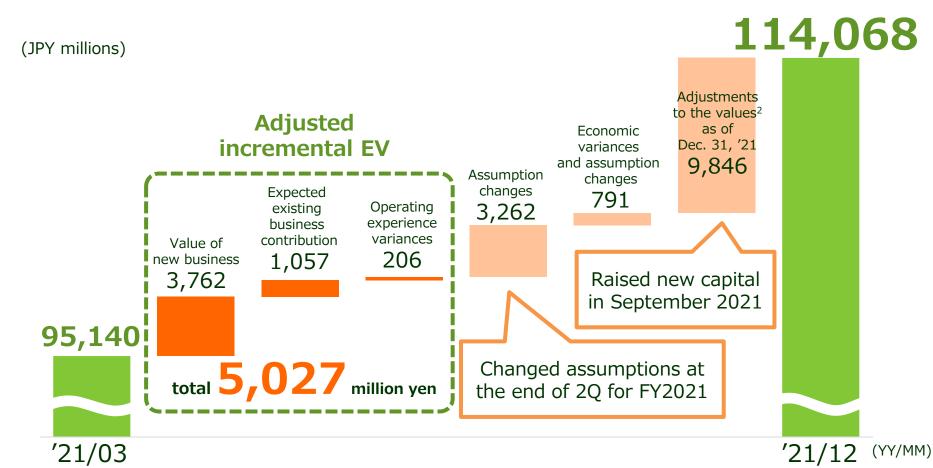
1. Lifenet's EEV is calculated following the EEV Principles and Guidance and in terms of allowance for risk, MCEV Principles (The European Insurance CFO Forum Market Consistent Embedded Value Principles©) is referred. From fiscal 2016 onward, a predetermined ultimate forward rate has been used to extrapolate the level of ultralong-term interest rates past the last liquid data point. This method of extrapolation has also been used to restate EEV as of March 31, 2016. EEV as of December 31, 2021 is calculated applying the same operating assumptions as those used for September 30, 2021, and has not been reviewed by third-party specialists.

2. The calculation includes 3,040 million yen in proceeds from a third-party allotment in May 2015 and 9,005 million yen from overseas public offering in July 2020 and 9,771 million yen from overseas public offering in September 2021.

## Changing Factors of EEV<sup>1</sup>



EEV growth driven by adjusted incremental EV, assumption changes at 2Q and capital raising



1. Lifenet's EEV is calculated following the EEV Principles and Guidance and in terms of allowance for risk, MCEV Principles (The European Insurance CFO Forum Market Consistent Embedded Value Principles®) is referred. EEV as of December 31, 2021 is calculated applying the same operating assumptions as those used for September 30, 2021, and has not been reviewed by third-party specialists.

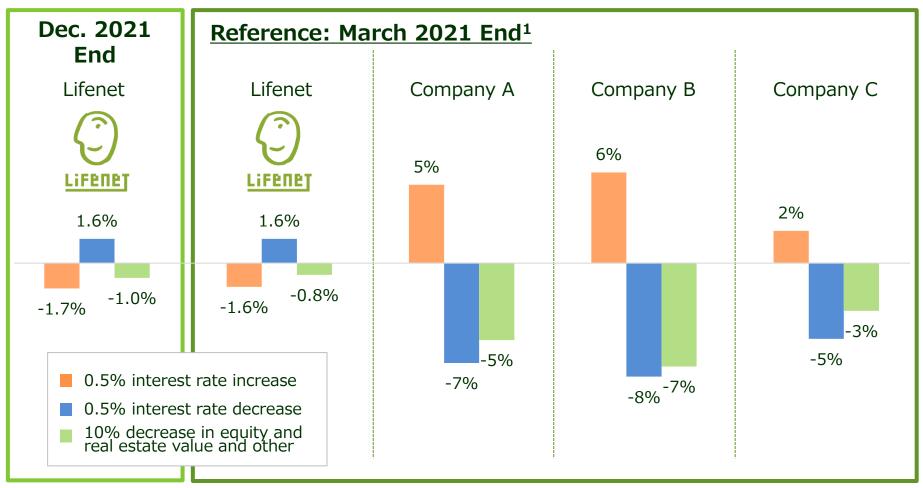
. Item for change in capital

13

## **EV** Resilience to Financial Changes



Limited sensitivity to interest rates and stock prices



### [Ref.] Life Time Value and Customer Acquisition Cost



#### **Key Metrics for a SaaS Company and Lifenet**

FY2020 FY2021/3Q(YTD) FY2019 **Annualized Premiums per Annualized Premiums per Annualized Premiums per ARR** per Contract Policy-in-force Policy-in-force Policy-in-force (Annual Recurring Revenue) JPY 42,486 JPY 42,536 JPY 42,438 **Average Policy Term Average Policy Term Average Policy Term** Life Time<sup>1</sup> **15.6** years<sup>2</sup> **14.3** years **16.7** years (Term of Contract) **Gross Profit Margin<sup>3</sup>** 45% 43% 45% **Life Time Value** JPY 273,397 JPY 305,451 JPY 297,915 (Annualized Premiums per Policy \* Life Time \* Gross Profit Margin) Customer Acquisition Cost<sup>4</sup> JPY 75,970 JPY 66,737 JPY 76,912

- 1. 1 / Churn rate. Churn rate represents the percentage of users who cancelled out their insurance policies.
- 2. Exclude the impact of lump-sum recording for lapsed policies.
- 3. (Insurance premiums Insurance claims and benefits Provision for policy reserves and others) / Insurance premiums.
- 4. Marketing expenses / Number of new business.

(Marketing Expenses per **New Policy)** 

## **Financial Condition**



(JPY millions) (YY/MM)	′21/03	′21/12
Total assets	54,501	67,781
Cash and deposits	2,059	4,373
Monetary claims bought	999	3,999
Money held in trust	5,895	5,590
Securities	40,007	47,026
Government bonds	9,004	8,997
Municipal bonds	1,482	1,481
Corporate bonds	21,301	24,233
Stocks	397	545
Foreign securities	0	199
Other securities <sup>1</sup>	7,821	11,569
Total liabilities	38,694	43,768
Policy reserves and other	36,639	41,710
Total net assets	15,806	24,012
Solvency margin ratio <sup>2</sup>	2,647%	3,258%
Modified duration (year) <sup>3</sup>	11.1	10.2

- The impact of rising interest rates is limited due to short duration
- Maintained sufficient financial stability as indicated by solvency margin ratio
- 1. Investment trust including foreign bonds and others.
- The solvency margin ratio is a key benchmark for industry regulators. It measures a life insurance company's ability to pay out claims when unforeseen events occur.
- 3. Duration of yen-denominated bonds

## Investment in Innovation of Customer Experience

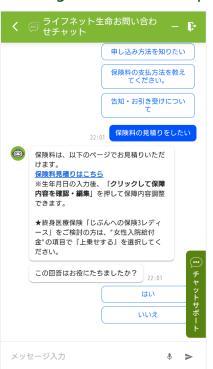


 Promote initiatives to redesign customer experience of life insurance

April 2021

#### AI chatbot

- •Enhance CX in non-business hours
- Improve in operational efficiency by limiting the number of operator



August 2021

#### **Enhancement of app** AI site search function

•Add the function of premium quotation • User-friendly search function in addition to policy maintenance and claim filing

January 2022

· User-friendly search function





## **Evaluation for Customer Experience**



## Gained high evaluation from external organization and customers

#### 3 Stars in the 2021 HDI Benchmarking

- Awarded a three-star rating in two categories<sup>1</sup> 9times,
   the highest number of times in the life insurance industry
- Awarded top rating in our website for the 11th consecutive year





## 2022 ORICON Customer Satisfaction Survey No.1 in category of Application Process, Life Insurance<sup>2</sup>

Rated No.1 in the life insurance ranking for the application process



<sup>1.</sup> Two categories stand for "Phone Support (Contact Center)" and "Web Support (Website)"

<sup>2.</sup> Survey period: from 2021/08/02 to 08/16, from 2020/08/21 to 08/28, and from 2019/08/21 to 08/28. Survey targets: 10,022 men and women aged 20 to 84 living in Japan who purchased life insurance for their own coverage within the past three years and were involved in the selection process

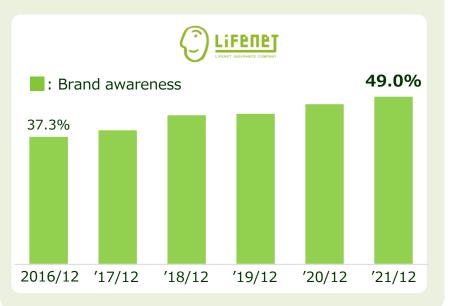
### Investment in Enhancement of Promotion Capabilities



## Continue to invest aggressively to accelerate growth

**Internet Channel** 

Brand awareness is steadily increasing<sup>1</sup>



**White Label Channel** 

Initiatives for mid- and longterm growth



Discussing initiatives to utilize KDDI Group assets for further growth.



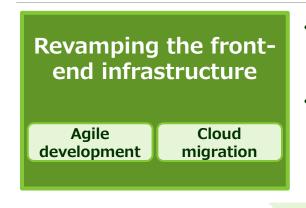
Launched a new entry page to enhance user traffic in addition to the existing assessment tool in app. Our focus is to improve conversion rate.

## Investment in System Development



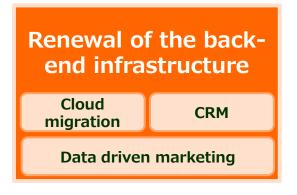
Renewing system structure for improvement of customer experience and future business expansion

#### Fiscal 2021

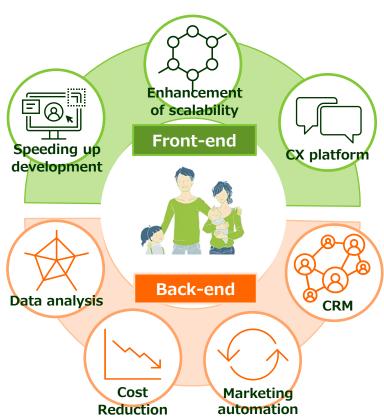


- Accelerate speed of UI/UX development and improvement
- Improve scalability and on-demand performance

#### **After Fiscal 2022**



- Innovate CX by improving the efficiency of data analysis and optimizing touch points with customers
- Reduce operating expenses by improving efficiency of infrastructure cost



## **Initiative for Sustainability**



New page on IR website summarizes sustainability initiatives since business commencement

https://ir.lifenet-seimei.co.jp/en/sustainability.html



Enhancing disclosure on sustainability and communicating with ESG rating organizations

## Revision of Business Forecasts FY2021

- C) Lifenet
- Revised in light of current business performance
- Bottom line has improved owing to lower insurance claim payment than expected

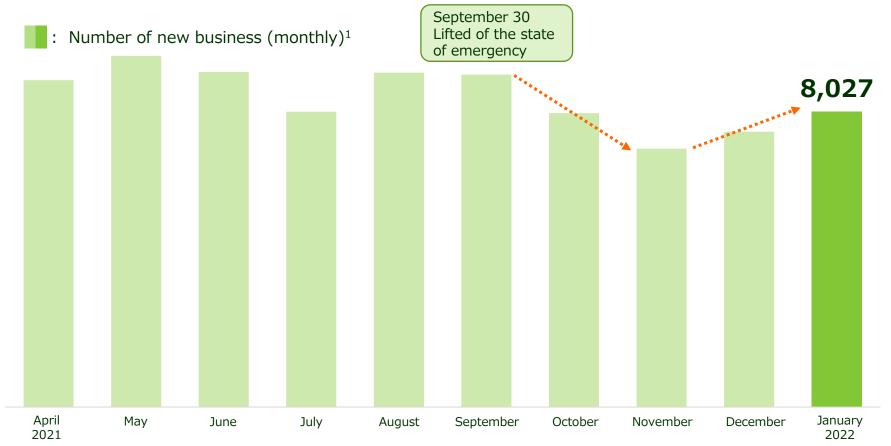
(JPY millions)

	[Revise FY2021 Fo		【Previous】 FY2021 Forecasts		FY2020 Results	
Annualized premium of policies-in-force	21,400		21,900		18,713	
Annualized premium of new business	4	,100	4,500		4,197	
		Of which: impact of modified co-insurance		Of which: impact of modified co-insurance		Of which: impact of modified co-insurance
Ordinary income	26,100	4,900	26,100	5,000	20,789	2,778
Ordinary profit (loss)	(3,400)	1,300	(3,600)	1,400	(3,089)	804
Net income (loss)	(3,500)	1,300	(3,700)	1,400	(3,114)	804

## The Latest Business Environment (New Business)



- New business performance bottomed out in November 2021 and is on a recovery trend
- Aiming for further growth while assessing the business environment



1. Based on Monthly Disclosure 23

## The Latest Business Environment (Policies-in-Force)

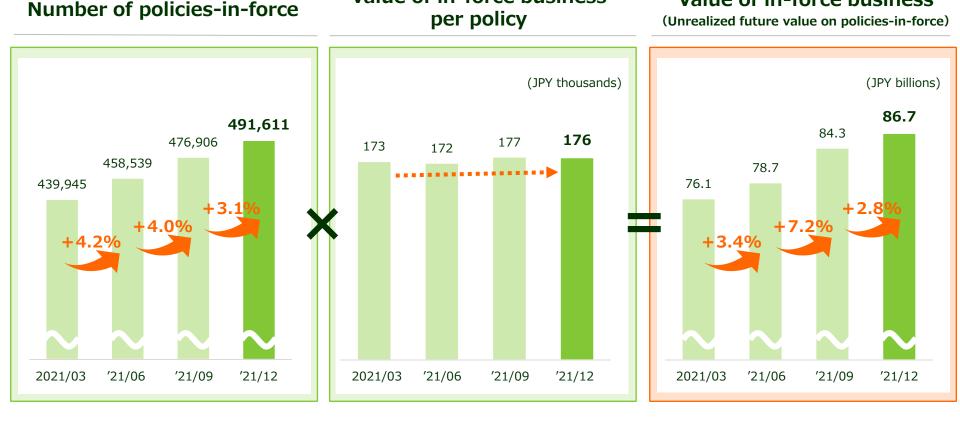


Value of in-force business per policy maintained the certain level and future value is growing

the certain level and future value is growing

Value of in-force business

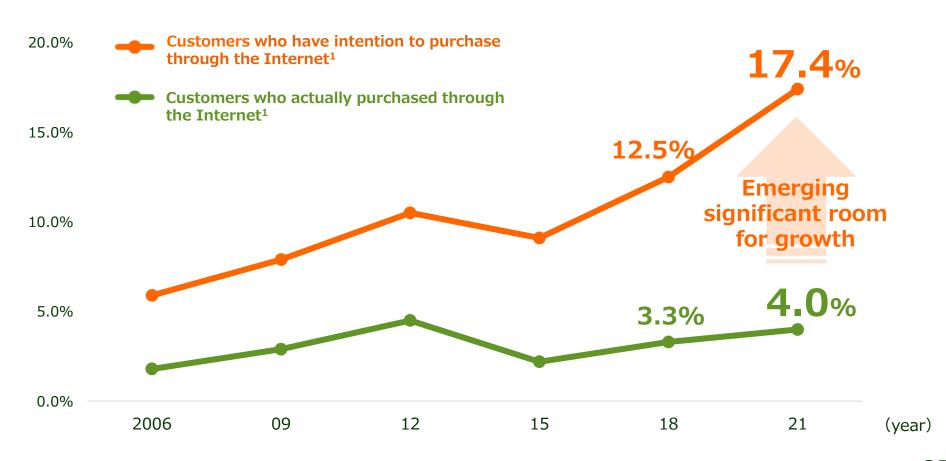
Value of in-force business



## **Growth Potential of Online Insurance Market**



 Capturing the structural changes of digitization for sustainable growth in the future



## **Management Policy**



Mission

Vision

riority

Management goal Help our customers embrace life more fully by offering comprehensible, cost-competitive and convenient products and services

Be the leading company driving the growth of the online life insurance market

- Innovation of customer experience
  Enhancing and evolving the quality of all services with digital technology
- Enhancement of promotion capabilities

  Generating massive customer traffic by active promotion and expansion of agent sales and white label business

Aim to achieve EEV (European Embedded Value) of 200 billion yen by business growth in a mid-term

### **LIFENET Manifesto**



#### Comprehensible, Cost-Competitive, Convenient

#### I. Our Guiding Principles

- (1) Creating the life insurance of the future without losing sight of its original premise: "an ounce of prevention is worth more than a pound of cure."
- (2) Listening to what our customers are saying. Recognizing their needs and acting accordingly. Allowing our actions to be borne out of their voices and needs.
- (3) Delivering the caliber of products and services that we would feel confident recommending to our own friends and families.
- (4) Being a "straight-shooter". Committing to transparency. Communicating openly about our management team, our products, and our employees.
- (5) Embracing diversity and dialogue to keep us abreast of changing needs and preferences. Delivering peace of mind that we'll be around in 100 years.
- (6) Acting in good faith means always taking the high road when it comes to compliance and ethics.

#### III. Making Life Insurance Accessible Again - Affordable

- (1) Giving the customer what he/she needs. No more, no less at a fair price.
- (2) Staying vigilant as to how we can provide our products more cost-efficiently.
- (3) Always putting ourselves in our customers' shoes in thinking about how to minimize their premiums.

#### II. Making Life Insurance Accessible Again - Headache-free

- (1) Helping the customers help themselves. By making our materials easy to understand, customers can determine which coverage is truly the best fit.
- (2) Turning "clauses" in the insurance contract into succinct points that your grandmother could grasp.
- (3) Making all touch points headache-free. Beyond the application process, ensuring the claims and billing processes are also easy to understand.

#### IV. Making Life Insurance Accessible Again - Convenient

- (1) Thinking about our customers' convenience from every angle and every touch point along the way.
- (2) Forming alliances with like-minded partners who can add value above and beyond our products and services to our customers.
- (3) Providing health and wellness tips beyond the framework of life insurance to create value in our policyholders' lives.
- (4) Creating a precedent for future generations as to what life insurance is (and should be) all about.

We wish to be a company that helps our customers embrace life more fully. In order to live out that vision, we continue to challenge ourselves.



All information on this document that is not historical fact constitutes forward-looking information and is based on assumptions and forecasts available to the company at the time of preparation. The company cannot guarantee the accuracy of these assumptions and forecasts. Earnings projections and other information on this may differ materially from actual performance due to various risks and uncertainties.

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## https://ir.lifenet-seimei.co.jp/en/

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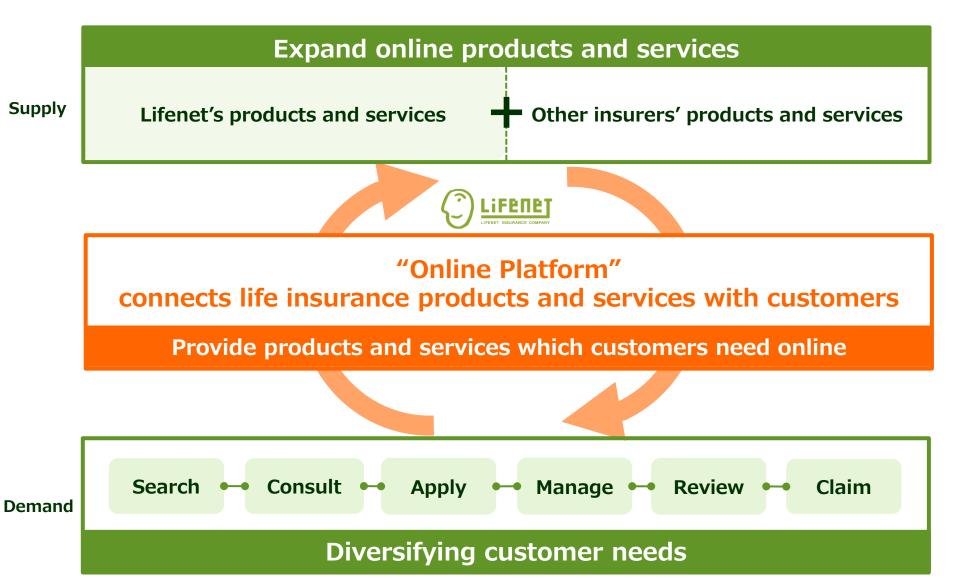


## Appendix



### **Develop Online Life Insurance Platform**





## **Breakdown of Policies-in-Force**



	′21/03	′21/12	Component ratio
Number of policies-in-force	439,945	491,611	100%
- Term Life	213,597	239,838	49%
- Whole-life Medical	120,216	134,303	27%
- Term Medical Care	8,840	8,598	2%
- Long-term Disability	59,567	62,875	13%
- Cancer	37,725	45,997	9%
Sum insured of policies-in-force <sup>1</sup> (JPY millions)	2,994,198	3,271,082	
Number of policyholders	279,243	312,344	

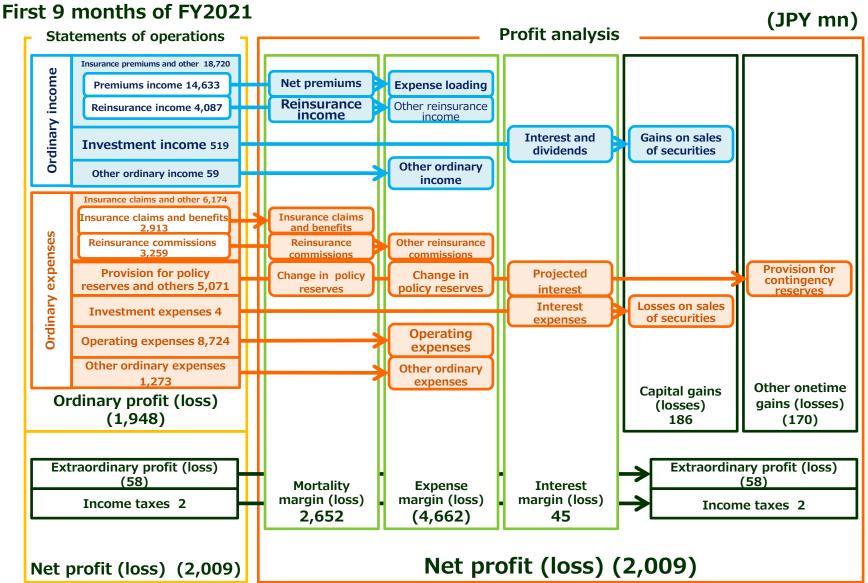
## Condensed Statements of Operation / Fundamental Profit (Cumulative 3Q)



	(JPY millions)	FY2020/3Q	FY2021/3Q	Change	Note
operation	Insurance premiums and other	14,694	18,720	4,026	Increased due to growth in in-force business and reinsurance income from modified co-insurance.
	Other	450	579	129	
	Ordinary income	15,144	19,300	4,155	Includes utilization of modified co-insurance of 3,577 million yen.
	Insurance claims and other	4,205	6,174	1,969	Increased due to an increase in reinsurance commissions from modified co-insurance. Percentage of insurance claims and benefit claims to insurance premiums is 19.9%.
	Insurance claims	1,479	1,810	331	Increased from 120 cases in 3Q of FY20 to 161 in 3Q of FY21.
s of	Benefit claims	826	1,103	277	Increased from 7,345 cases in 3Q of FY20 to 10,241 in 3Q of FY21.
statements of	Provision for policy reserves and other	4,597	5,071	473	Percentage of provision for policy reserves (4,913 million yen) to insurance premiums is 33.6%.
	Operating expenses	6,999	8,724	1,724	
tat	Marketing expenses	4,615	5,862	1,247	Includes 4,750 million yen for advertising expenses.
	<b>Customer service</b>	758	953	195	
se	System and other	1,625	1,907	282	
en	Other	1,056	1,278	221	
Condensed	Ordinary expenses	16,858	21,248	4,389	
8	Ordinary profit (loss)	(1,714)	(1,948)	(233)	Includes profit of 1,037M for utilization of modified co-insurance.
	Extraordinary losses and income taxes	16	61	44	
	Net income (loss)	(1,731)	(2,009)	(277)	Includes profit of 1,037M for utilization of modified co-insurance.
Fundamen tal profit	Mortality margin	2,713	2,652	(60)	Includes 357M loss due to utilization of modified co-insurance.
	Expense margin (loss)	(4,260)	(4,662)	(402)	Includes 1,394M expense margin for utilization of modified co- insurance.
unc	Interest margin (loss)	(21)	45	67	
正一	Fundamental profit	(1,568)	(1,964)	(395)	Includes profit of 1,037M for utilization of modified co-insurance.
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## Three Surplus Factors of Fundamental Profit





## **Solvency Margin Ratio Calculation**



As of Dec. 31, 2021

Solvency margin ratio 3,258.7%

Total amount of solvency margin <numerator> 38,963

Add liabilities

characteristics

such as price

reserves and

contingency

reserves

fluctuation

with strong

capital

 $(\sqrt{(R_1 + R_8)^2 + (R_2 + R_3 + R_7)^2} + R_4)/2$  (JPY mn)

÷

Total amount of risk/2 < the denominator> 2,391/2

Cash and deposits 4,373

Monetary claims bought 3,999

Money held in trust 5,590

Securities 47,026

Tangible fixed assets 108

Intangible fixed assets 1,302

Other assets 5,380

Other liabilities 1,445

Reserves for outstanding claims 995

Policy reserves 40,715

Contingency reserves 2,174

Excess over the full-Zillmerized reserve 12,349

**Price fluctuation reserves 95** 

Deferred tax liabilities on available-for-sale securities 465<sup>1</sup>

Valuation difference on securities available-for-sale 1,196<sup>1</sup>

Capital stock and other assets 22,683

Net assets 24,012 Insurance risk R<sub>1</sub> 1,087

Risk of change in mortality rate (calculated based on value of policies in force)

Medical insurance risk R<sub>8</sub> 374

Assumed interest rate risk R<sub>2</sub> 3

Risk that the actual investment return will fall below the expected return used as a basis for calculating policy reserves

[Minimum guarantee risk] R<sub>7</sub> –

Risk related to products, such as variable annuities with minimum guarantees

Asset management risk R<sub>3</sub> 1,764

[Credit risk] Risk that asset values decline due to deterioration in financial condition of creditees

[Price fluctuation risk] Risk of incurring losses due to decline in market value of stocks and bonds, etc.

Business management risk R<sub>4</sub> 96

3% of the total of the amounts of the other 5 risks (in the Company's case)

- 1. 90% of the valuation difference on available-for-sale securities and deferred gains or losses on hedges (pre-tax) (if negative, 100%)
- 2. Items that do not apply to the Company or for which the amount is minimal have been omitted, except for certain bracketed items.

## **EEV** (European Embedded Value)



Characteristics of Lifenet's EEV are as follows:

## Strong growth

 Maintaining increase in EEV since listing in March 2012

## Resilience to interest rate changes

 Limited sensitivity to interest rate and stock fluctuations

## **EV** Sensitivity Analysis<sup>1</sup>



### Impacts of changes in assumptions (sensitivities)

(JPY millions)	Change in EEV as of Dec. 31, 2021	Change in VoNB
EEV and new business value as of December 31, 2021	114,068	3,762
Sensitivity 1a: 1.0% increase in risk-free rate	(3,992)	(219)
Sensitivity 1b: 1.0% decrease in risk-free rate	3,386	83
Sensitivity 1c: 0.5% increase in risk-free rate	(1,950)	(97)
Sensitivity 1d: 0.5% decrease in risk-free rate	1,803	64
Sensitivity 1e: Interest rates based on JGB yields	710	93
Sensitivity 2: 10% decrease in equity and real estate value and other	(1,104)	_
Sensitivity 3: 10% decrease in operating expenses	3,888	568
Sensitivity 4: 10% decrease in lapse rate	673	150
Sensitivity 5: 5% decrease in claim incidence rates for life business	4,792	476
Sensitivity 6: Change the required capital to the statutory minimum	112	13

<sup>1.</sup> For each sensitivity, only one specific assumption is changed and other assumptions remain unchanged. It should be noted that the effect of the change of more than one assumption at a time is likely to be different from the sum of sensitivities carried out separately. As Japanese policy reserves are calculated in accordance with the IBR, the sensitivities carried out do not affect the reserves at the valuation date. The sensitivity on the value of new business excludes the impact on the adjusted net worth.

## **Adjusted Incremental EV**



 Adjusted Incremental EV accurately indicates our business growth during a certain period within increase in EEV

### **Adjusted Incremental EV**

Defined as constitution of components below:

- New business value in the fiscal year
- Expected existing business contribution
- Operating experience variances

## **Adjusted Profit**



#### Significance of Adjusted Profit disclosure

- As accrual timing of cost and revenue do not match, statutory accounting does not necessarily provide an accurate picture of profitability of our business
- We, therefore, disclose the indicator of profit level excluding marketing expenses as there is a time lag between the recognition of revenue and marketing expenses as acquisition cost

Ordinary profit excluding marketing expenses

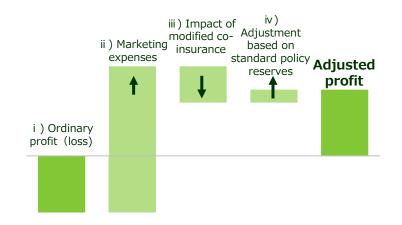
## **Adjusted Profit**

## **Explanation of Adjusted Profit**

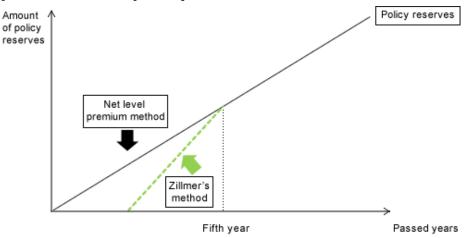


 Adjustments to provision for policy reserves based on standard policy reserves

#### Calculation of adjusted profit



## Difference between methods of calculating provision for policy reserves



#### Method of calculating the "iv) Adjustment based on standard policy reserves"

e.g. First 9 months of fiscal 2021 (JPY millions)



- 1. The amount of the adjustment to switch to provisioning based on standard policy reserves is calculated by excluding the provision for contingency reserves and adjusting for the switch in method for calculating the provision from the Zillmer method to provision based on the standard policy reserves. Please note that the provision for contingency reserves is included in the provision for policy reserves, but is not included in the increase in standard policy reserves.
- 2. The increase in standard policy reserves is the amount of the increase (decrease) in the standard policy reserve balance for the current fiscal year from the balance in the previous fiscal year. The standard policy reserves is the amount calculated by excluding the provision for contingency reserves from actually provisioned policy reserves and adding the difference from the provision based on the standard policy reserves. The difference was 220 million yen as of December 31, 2021.

### **Modified Co-Insurance**



- Ease pressure of new business costs on P&L
- Alleviate decrease in capital during growth

Year X

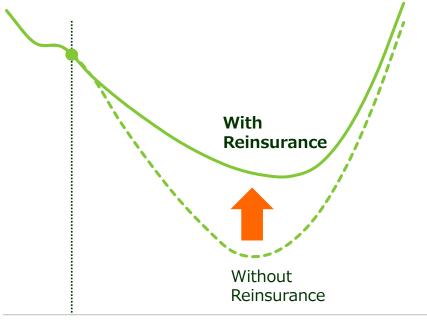
## Illustration image of change in profit/loss structure by reinsurance

■: Revenue ■: Costs ■: Effects of reinsurance

# Ease pressure of new Reinsurance business costs

Year 1

#### <u>Illustration image of impact of</u> reinsurance on net assets



End of Mar. 2019

Note: Illustration of P&L structure of reinsuring new business of single fiscal year, where illustration of impact on net assets of reinsuring new business for multiple years. Lifenet has utilized reinsurance transactions by modified co-insurance method on part of new business since fiscal 2019.

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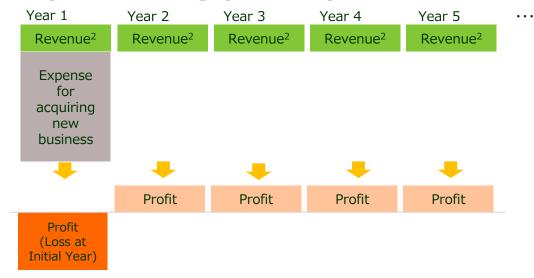
### J-GAAP vs IFRS



#### <u>Illustration image of accounting structure</u><sup>1</sup>

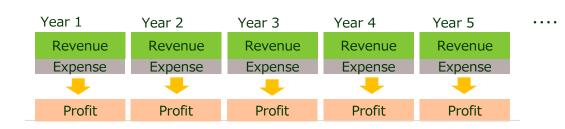
#### **■** Current Statutory Accounting (J-GAAP)

Heavy initial cost for acquiring new business<sup>3</sup> is recognized at initial fiscal year.



#### **■IFRS**

Initial cost for acquiring new business<sup>3</sup> is deferred under IFRS 17.



3. The definition of "expense for acquiring new business" may differ in each accounting rule.

<sup>1.</sup> This is illustrative purpose only, and it does not necessarily guarantee that Lifenet will make profits as indicated.

Revenue is insurance premiums – costs for policy management, payment of insurance claims and benefit claims, etc. Expense for acquiring new business is not included.