

October 15, 2012

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LIFENET INSURANCE COMPANY
(Securities Code: 7157, TSE Mothers)

FY2012 Q2: INSURANCE PAYMENTS REPORT

1,017 payments for the first half year of FY 2012

TOKYO, October 15, 2012 - LIFENET INSURANCE COMPANY (“Lifenet”; TSE Mothers 7157, President/Founder: Haruaki Deguchi, URL: <http://ir.lifenet-seimei.co.jp/en/>) announces the report on the number of insurance payments for the second quarter of fiscal year 2012, ending March 31, 2013.

The number of insurance payments made in the second quarter of FY2012 resulted in 537 cases, 4 of which were insurance claims and 533 benefits. There were 8 incidents which were assessed to be inapplicable during the same quarter. As a result, the number of insurance payments made in the first half year of FY 2012 resulted in 1,017 cases, 9 of which were insurance claims and 1,008 benefits and there were 27 incidents which were assessed to be inapplicable during the same period.

Lifenet believes the most important responsibility for an insurance company is for claim payments to be made accurately and without delay, and we thrive to continue to accomplish this. Lifenet makes every effort possible to ensure payment of insurance claims and benefits are made to the designated account within 5 business days of receiving all necessary documents. In the first half year of fiscal 2012, the average insurance payment was made in 3.17 business days.^{*1}

Also, Lifenet has simplified the conditions under which claimants can make medical policy claims by removing medical certificates or other certificates signed by a doctor from October 2, 2012.^{*2} With this new process, it is expected that the period of time from when a request is made to a medical institution for documents to the issuance of such documents will be reduced, and the time required for the payment of medical benefits will be shortened considerably from 43 days to 9 days on average^{*3}. It is also expected that claimants will additionally be able to save around 5,000 yen in costs^{*4}, time and effort, while medical institutions who prepare the medical certificates will be able to save considerable time and effort.

**Number of insurance payments and those which assessed inapplicable
First half year of FY 2012 (April 2012 - September 2012)**

	Claims				Benefits					Total
	Death benefit	Invalid care benefit	Others	Total	Hospitalization benefit	Surgery benefit	Disability benefit ^{*5}	Others	Total	
Insurance payments	8	1	—	9	736	248	23	1	1,008	1,017
Inapplicable cases	1	—	—	1	17	8	1	—	26	27
Fraud	—	—	—	—	—	—	—	—	—	—
Illegal acquisition	—	—	—	—	—	—	—	—	—	—
Breach of disclosure duty	—	—	—	—	8	4	1	—	13	13
Criminal intent	—	—	—	—	—	—	—	—	—	—
Exemption from responsibility	1	—	—	1	—	—	—	—	—	1
Request not covered by policy	—	—	—	—	9	4	—	—	13	13
Others	—	—	—	—	—	—	—	—	—	—

Quarterly trend of the number of insurance payments

		Insurance payments	Inapplicable cases
FY 2012	2Q (Jul.-Sep. 2012)	537	8
	1Q (Apr.-Jun. 2012)	480 ^{*6}	19
FY 2011	4Q (Jan.-Mar. 2012)	432	20
	3Q (Oct.-Dec. 2011)	347	12
	2Q (Jul.-Sep. 2011)	262	9
	1Q (Apr.-Jun. 2011)	243	15
FY 2010	4Q (Jan.-Mar. 2011)	193	10
	3Q (Oct.-Dec. 2010)	150	5
	2Q (Jul.-Sep. 2010)	95	4
	1Q (Apr.-Jun. 2010)	67	10
FY 2009	4Q (Jan.-Mar. 2010)	55	2
	3Q (Oct.-Dec. 2009)	36	6
	2Q (Jul.-Sep. 2009)	35	2
	1Q (Apr.-Jun. 2009)	17	0
FY 2008	4Q (Jan.-Mar. 2009)	7	1
	3Q (Oct.-Dec. 2008)	1	1
	2Q (Jul.-Sep. 2008)	3	0
	1Q (Apr.-Jun. 2008)	0	0

*1: Does not include the number of days required to obtain missing documents. Cases which required fact confirmation before insurance payments were made are not included when calculating the average number of days required for payment.

*2: Note that in the following cases, Lifenet may require the submission of medical certificates or request to a medical institution, etc. for the confirmation of facts:

- ✓ In cases where submission of a medical treatment statement is not possible
- ✓ In cases where the claimant is not the insurance carrier (an assigned claimant, etc.)
- ✓ In cases of specified injuries and diseases (cancer, etc.) stipulated by Lifenet
- ✓ In cases where a treatment period exceeds the period stipulated by Lifenet

*3: Based on our data on medical policy claims received from the commencement of business to August 2012.

*4: Based on "2007 Research on Documentation Fees at Medical Institutions" issued by SANRO Research Institute, Inc.

*5: The number of benefit payments for long-term disability is a total of all monthly individual claim applications during the specified period, and may differ from the number of payments and/or number of claimants.

*6: The number of insurance and benefit payments for FY2012 Q1 have been revised according to the new criteria of timing for calculating payment numbers set in August 2012.

About LIFENET URL: <http://ir.lifenet-seimei.co.jp/en/>

Returning to the original purpose of life insurance - mutual support - LIFENET INSURANCE was founded with the goal of offering simple, convenient and competitively priced products and services based on the highest levels of business integrity. We sell these products and services directly to customers over the Internet. By using the Internet, we are able to offer highly cost-competitive products and accept applications from customers at any given time.

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